



## General Terms & Conditions

The following are the terms and conditions under which Liveboard Adventures (hereafter known as operator) accepts reservations for tours and arrangements detailed in our brochures, supplementary materials and web site. The information contained herein and descriptions are given in good faith and are believed to be accurate at the time of publication. Tours may require a degree of flexibility on the part of participants. Tour prices include land arrangements only as specified herein unless air fare is explicitly stated. Prices are quoted in U.S. dollars. Tour prices do not include items of personal nature such as passport fees, vaccinations, visas, airport taxes, drinks, laundry, toilet items, international departure taxes and fees, excess baggage charges, tips, and rental equipment.

Booking/Payment Procedure, Cancellation Policy, Insurance and Documents: Deposits are required within 7 days of booking any travel and are non refundable unless space is resold. Only upon receipt of deposit will booking be considered firm. Payment of any monies constitutes consent to all provisions of these terms and conditions. Full payment must be received 120 days prior to departure. Payments may be made by Personal Check or Wire Transfer, all prices are **cash prices**. Master Card and Visa are accepted, however prices are 3% higher. No refunds after final payment and all cancellations policies of vessel, hotels, resorts, and tour companies apply. Fuel surcharges may be imposed at any time. Exchange rate fees may be added by supplier. No refunds within 120 days of travel. Trip cancellation insurance is recommended and links are on our web sites.

Change fees are \$100 per person. No refund or credit will be given for any unused features or for early departures due to customer's choice, inclement weather conditions or acts of God. Insurance is strongly recommended for your protection. If you have not received insurance information contact our office immediately. Documents will be issued two to four weeks prior to departure. It is the responsibility of the traveler to review these documents to ensure accuracy and that all items purchased are included.

Airline Information and flying after diving: Most airline tickets are non-refundable or have some restrictions and penalties. If you are not willing to accept restrictions you must inform us before tickets are issued. Our clients are free to make their own air arrangements however, operator cannot assume responsibility for any such arrangements including but not limited to, missed connections or other problems. Operator always attempts to schedule flying at least 24 hours after the last anticipated or scheduled dive whenever possible. It is the responsibility of the client to ensure that all flying after diving rules or guidelines are met. Operator can assume no responsibility for decompression effects or illness as a result of flying after diving regardless of surface interval.

Complaints: If there is cause for complaint while following arrangements provided by operator you must bring the matter to the attention of the local representative at the time. We and our suppliers will do our best to rectify the problem immediately.

Liabilities and responsibilities: Liveboard Adventures, its officers, directors and employees, acting as agent for the client and or suppliers of services, assume no liability for services, transportation or equipment provided by airlines, local hotel, dive tour, or other suppliers. In the absence of negligence on our part we are not responsible for their acts or omissions. We have no special knowledge or information regarding any suppliers insolvency, unsafe conditions, health hazards or weather hazards, other than what has appeared in the public media. We assume no responsibility or liability for the safety of any individual participating in but not limited to, water sports activities including scuba diving and snorkeling. Tour escorts if provided are acting solely as travel services coordinators and are not acting in official capacity relating to diving activities.

I (print name) \_\_\_\_\_ have read and understand the terms and conditions above, and am in agreement.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

THIS DOCUMENT MUST BE SIGNED AND RETURNED TO LIVEBOARD ADVENTURES BEFORE BOOKING IS CONFIRMED AND DOCUMENTS PROVIDED EMAIL TO [ALANA@LIVEBOARDADVENTURES.COM](mailto:ALANA@LIVEBOARDADVENTURES.COM).

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