



Post-Trip Survey

Your comments are important to us. And the time you take to help is appreciated.

NAME: _____ TRIP DATES: _____

DESTINATION: _____ HOTEL/LIVEABOARD: _____

Please rate the following on a scale of 1 to 5, with 1 being poor and 5 being excellent. Please leave items which are not applicable blank.

Hotel/Condo/Liveaboard Boat

Accommodations:	Poor				Excellent
Comfort	1	2	3	4	5
Cleanliness	1	2	3	4	5
Ambiance	1	2	3	4	5
Air Conditioning	1	2	3	4	5
Plumbing	1	2	3	4	5
Value for Price Paid	1	2	3	4	5
Staff:					
Helpfulness	1	2	3	4	5
Friendliness	1	2	3	4	5
Restaurants:					
Quality	1	2	3	4	5
Quantity	1	2	3	4	5
Appearance/Ambiance	1	2	3	4	5
Cleanliness	1	2	3	4	5
Service	1	2	3	4	5
Value for Price Paid	1	2	3	4	5

Diving

Operator:	Poor				Excellent
Dive Boats	1	2	3	4	5
Divemasters	1	2	3	4	5
Rental Equipment	1	2	3	4	5
Air Fills	1	2	3	4	5
Site Selection	1	2	3	4	5
Safety	1	2	3	4	5
Dive Briefings	1	2	3	4	5
Dive Sites:					
Variety	1	2	3	4	5
Quality	1	2	3	4	5
Shore Diving	1	2	3	4	5
Snorkeling	1	2	3	4	5
Other Watersports:					
Hotel Pool	1	2	3	4	5
Beach	1	2	3	4	5
Sailing, Windsurfing, etc.	1	2	3	4	5



Our Services

How satisfied were you with the following services?

	Poor				Excellent
	1	2	3	4	5
Communication	1	2	3	4	5
Suggestions of where to book	1	2	3	4	5
Friendliness of sales staff	1	2	3	4	5
Ability to respond quickly	1	2	3	4	5
Organization	1	2	3	4	5
Documentation provided	1	2	3	4	5

How likely would you be to use our services again?

Not likely				Definitely	
1	2	3	4	5	

If your response was close to “Not likely” we’d greatly appreciate it if you could take a moment to tell us why.

How satisfied were you with our overall performance?

Not Satisfied				Very Satisfied	
1	2	3	4	5	

If your response was close to “Not Satisfied” we’d greatly appreciate it if you could take a moment to tell us why.
